SUPPLEMENT TO NEW YORK CITY’S PUBLIC PLATE: Agencies at a Glance

This supplement provides brief overviews of the institutional food program in each of ten NYC agencies. Our sources are public records and interviews with agency staff. In some cases, our descriptions are limited by lack of available data.

Department of Education: New York City Public Schools
52 Chambers Street, New York, NY 10007

Mission
“Children First. Always.”¹
The Department of Education provides primary and secondary education to more than one million pre-kindergarten to grade 12 students in 32 school districts and 1,750 schools and employs approximately 73,000 teachers. The DOE prepares students to meet grade level standards in reading, writing and math, and prepares high school students to pass Regents exams and meet graduation requirements.²

System Parameters
NYC DOE’s Office of SchoolFood and Nutrition Services serves 2000 public, charter, and private schools.
1700 of these are public schools
1240 have their own kitchens

Meal Service
Centrally planned
26 menu options (see table)

Number of Meals and Snacks Served Annually
172,050,000

City Expenditures
City contributed $73,068,000 for meal service.³

Additional Sources of Meal Financing
Federal – National School Lunch Program, School Breakfast Program, USDA
State
Student fees
Regulatory Environment
USDA meal pattern and nutrition standards, monitored by the Child Nutrition Division of the NY State Department of Education
NYC Food Standards
New York City Health Code Article 81

Procurement
Centralized procurement process utilizing primarily four large contracts: Teri Nichols Institutional Food Merchants LLC, Chef’s Choice Cash and Carry Food Distributor Inc., the Maramont Corporation and Driscoll. Bread and milk and other specialty items are separate contracts because they are delivered daily.

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Menus Offered by NYC SchoolFood

1. Citywide Breakfast Menu
2. Satellite Breakfast/Grab & Go/Breakfast in the Classroom
3. K-8 Lunch
4. HS Lunch
5. Multi Line HS menu
7. K-8 Hot Satellite Lunch Menu
8. HS Cold Satellite Lunch Menu
9. HS Hot Satellite Lunch Menu
10. Cold Supper Menu
11. Hot Supper Menu
12. Snack Menu
13. LYFE Snack Menu
14. Saturday Menus (Hot morning snack, hot lunch, cold morning snack, cold lunch)
15. Special Needs Breakfast
16. Special Needs Lunch K-8
17. Special Needs High School Lunch
18. LYFE Breakfast 9 months plus
19. LYFE Lunch 9 months plus
20. Alternative Vegetarian Menu
21. Alternative K-8 Menu
22. Alternative High School Menu

Administration for Children’s Services: City-Contracted Early Care and Education Settings, City-Run and City-Contracted Juvenile Detention Centers and the Children’s Center

150 William Street, New York, NY 10038

Mission

“To ensure the safety and well-being of New York City children.”

System Parameters:

*EarlyLearn NYC system*\(^5\)

354 sites serving 23,863,309 meals

**Group childcare centers:** Certified teachers care for children age 6 weeks through pre-kindergarten in licensed childcare centers.

**Family childcare homes:** Registered providers care for up to 6 children depending on the age of the children in the home.

**Head Start/Dual eligible centers:** Free early education program for children three to four years old, including social services and emphasizing parental involvement.\(^6\)

**Juvenile Detention Centers**

Directly operates 2 Secure Detention Centers and 2 non-secure detention programs, contracts with 13 non-secure detention programs.\(^7\)

15 sites serving 179,820 meals

**Children’s Center**

1 site serving 65,700 meals

Meal Service

*EarlyLearn NYC system*

For ACS-contracted group, family and Headstart locations, food procurement and service are highly decentralized and meal service is variable across sites.

Number of Meals and Snacks Served Annually (Combined)

24,108,829

**Additional Sources of Meal Financing**

*EarlyLearn NYC system*

Federally financed, state administered Child and Adult Care Food Program (CACFP)\(^8\)
## Regulatory Environment\textsuperscript{9,10}

<table>
<thead>
<tr>
<th></th>
<th>Child Care Centers</th>
<th>Head Start Centers</th>
<th>Dual Eligible</th>
<th>Group Family Childcare Homes</th>
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<td>Health Code Article 47</td>
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## Procurement Process

*Early Learn NYC system*

ACS- contracted group, family and Head Start locations, decentralized purchasing

*Juvenile Detention Centers and the Children’s Center*

DCAS manages food procurement for directly operated facilities
Department of Youth and Community Development: City-Contracted Afterschool Programs
156 William Street, 6th Floor, New York, New York 10038

Mission
“Provide the City of New York with high-quality youth and family programming.”

System Parameters
Oversees 622 afterschool programs (75% school-based, 8% NYCHA-based, 16.4% privately operated outside of school or NYCHA) as well as summer programs

Meal Service
Centrally planned or decentralized, depending on site
School-based programs managed by SchoolFood (see DOE section for more information)
Breakfast and lunch served at camps
Meal service at privately operated sites highly variable

Number of Meals and Snacks Served Annually
16,916,940

Additional Sources of Meal Financing
NYCHA-based: CACFP
DYCD Affiliated summer camps: Federal Summer Food Service Program
School-based: See DOE section
Privately run: variable

Regulatory Environment
NYC Food Standards
CACFP regulations apply to NYCHA-based centers
School-based programs are subject to SchoolFood regulations (see DOE section for more information)
New York City Heath Code Article 81

Procurement
NYCHA-based programs: NYCHA contracts with Maramont
School-based programs: See DOE section
Privately run programs: Manage food contracting individually
Department of Correction: New York City Correctional Facilities
75-20 Astoria Blvd, East Elmhurst, NY 11370

Mission
“Keep New York City communities safe by securely and safely detaining inmates and preparing them for successful community reentry after their release from jail.”

System Parameters
10 facilities on Rikers Island
Four borough facilities
Three hospital units (foodservice not coordinated by DOC)
16 court-based facilities
200 “feeding areas”

Meal Service
Centrally planned and prepared in five kitchens
3 meal options: non-selective (heart-healthy), religious meals (kosher/halal), and therapeutic diets (low-carbohydrate, modified protein, modified consistency)
Cold/bag breakfast and lunch served at court-based facilities
Menus planned yearly and revised as needed, rotate through a 28-day cycle.

Number of Meals and Snacks Served Annually
13,397,350

Additional Sources of Meal Financing
Reimbursed $1,109,944 in FY2013 for youth meals from Federal Breakfast and School Lunch Programs

Regulatory Environment
NYC Food Standards
New York City Health Code Article 81
SchoolFood regulations (See DOE section)

Procurement Process
Centralized purchasing facilitated by DCAS
Department of Homeless Services:  
City-Run and City-Contracted Homeless Shelters  
33 Beaver Street, 17th Floor, New York, NY 10004

Mission

“Prevent homelessness when possible and to provide short-term, emergency shelter for individuals and families who have no other housing options available.”14

<table>
<thead>
<tr>
<th>Facility Type</th>
<th>Food Service Type</th>
<th>Source of Food</th>
<th>NYC Food Standards</th>
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</thead>
<tbody>
<tr>
<td>Intake centers</td>
<td>Bagged lunches</td>
<td>Maramont/Whitsons</td>
<td>Must comply</td>
</tr>
<tr>
<td>DHS-operated shelters</td>
<td>Frozen meals reheated on site</td>
<td>Contract with Maramont Corporation for food in family shelters, contract with Whitsons Culinary Group for food in adults shelters; contract with Ambassador Food Services for low-sodium meals15; contract through DCAS for halal and kosher food as needed.</td>
<td>Must comply</td>
</tr>
<tr>
<td>Privately-run adult shelters</td>
<td>Varies</td>
<td>Some sites have kitchens with cooks on staff who prepare meals from scratch; some sites contract with Whitsons Culinary Group.</td>
<td>Must comply</td>
</tr>
<tr>
<td>Privately-run family shelters</td>
<td>Families have access to cooking facilities and prepare their own meals.</td>
<td>Varies</td>
<td>Need not comply, but are encouraged to cook healthfully.</td>
</tr>
</tbody>
</table>

System Parameters

6 intake centers
181 shelters: DHS runs 9 shelters directly (5 adult, 4 family); the rest are privately run but funded through DHS (72 adult and 100 family)
50,000 people served per year

Meal Service

See chart above

Number of Meals and Snacks Served Annually

11,530,897

Additional Sources of Meal Financing

Federal Housing and Urban Development
**Regulatory Environment**
NYC Food Standards
New York City Heath Code Article 81

**Procurement**
DHS-operated shelters centrally purchase food to be served at all DHS-operated adult and family shelters (in two separate contracts).
Privately-run shelters: procurement is variable

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**Department for the Aging:**
City-Contracted Senior Centers & Home-Delivered Meals

2 Lafayette Street, New York, NY 10007

**Mission**
“To work for the empowerment, independence, dignity and quality of life of New York City’s diverse older adults and for the support of their families through advocacy, education and the coordination and delivery of services.”

System Parameters
Congregate meals provided at 247 senior centers
Home delivered meals

**Meal Service**
Because food procurement and service is highly decentralized, meal service is variable across sites
Most centers prepare food on-site, and the one-third that do not receive meals from a commercial caterer or another DFTA program that cooks.

**Number of Meals Served Annually**
11,309,377 (4,061,905 home delivered and 7,247,472 at senior centers)

**Sources of Meal Financing**
Federal Administration on Aging Older American Act Senior Nutrition Programs
NYC City Council

**Regulatory Environment**
NYC Food Standards
DFTA Performance Standards
New York City Heath Code Article 81

**Procurement**
Senior center and home-delivered meal providers are responsible for their own food procurement.
New York City Health and Hospitals Corporation:
City-Run Hospitals, Nursing Facilities, and Health Centers
125 Worth Street, New York, NY 10013

Mission
“To extend equally to all New Yorkers, regardless of their ability to pay, comprehensive health services of the highest quality in an atmosphere of humane care, dignity and respect; To promote and protect, as both innovator and advocate, the health, welfare and safety of the people of the City of New York; To join with other health workers and with communities in a partnership which will enable each of our institutions to promote and protect health in its fullest sense -- the total physical, mental and social well-being of the people.”17

System Parameters
11 hospitals
4 skilled nursing facilities
6 diagnostic and treatment centers
70 community-based clinics

Meal Service
Sodexo, Nexera (subsidiary of Greater New York Hospital Association) & US Foods consortium holds the food service contract
Centralized Kings County Food Production Facility -managed by Foodservice Partners (Sodexo subcontractor) - prepares all patient meals served except those served at the Seaview Hospital and Home on Staten Island.
Offers meals on 21-day cycle and 11 therapeutic diet meals
Menus revised twice annually

Number of Meals Served Annually
8,215,110

Additional Sources of Meal Financing
Much of the funding for HHC’s operations comes through Federal reimbursements for Medicaid and Medicare.

Regulatory Environment
NYC Food Standards
New York City Heath Code Article 81
Joint Commission on Hospital Accreditation Standards
Center for Medicare and Medicaid Services standards

Procurement
Central procurement through US Foods
Department of Health and Mental Hygiene: 
City-Contracted Mental Hygiene Programs
Gotham Center 42-09 28th Street, Long Island City, NY 11101

Mission
“To protect and promote the health of all New Yorkers”

System Parameters
Contracts with provider agencies that direct 800+ programs 
200 of these programs serve food 
55 programs serve regular meals

Meal Service
Because food procurement and service is highly decentralized, meal service is variable across sites. 
Majority of food served is snacks and special occasions

Number of Meals Served Annually
1,622,491

Sources of Meal Financing
Some but not all programs receive funding for food from DOHMH

Regulatory Environment
NYC Food Standards 
New York City Heath Code Article 81

Procurement
Decentralized procurement; contracted providers purchase their own food

Department of Parks and Recreation: 
Afterschool and Summer Programs
830 Fifth Avenue New York, NY 10065

Mission
“Build and maintain the parks of the 21st century.”

System Parameters
29,000 acres of parks and parkland 
5,000+ properties
Oversees parks, community gardens, Greenstreets, athletic fields, playgrounds, tennis courts, public pools,
recreational facilities, nature centers, golf courses, beaches, monuments, historic house museums, street trees. Provides recreational and athletic facilities and programs, concerts, sporting events and festivals.²⁰

**Meal Service**
Serves ready-to-eat snacks in park-based afterschool programs
Summer meals provided by SchoolFood (see DOE section) for use in summer day camps

**Number of Meals Served Annually**
61,121

**Sources of Meal Financing**
CACFP
SchoolFood (USDA, State, City)

**Regulatory Environment**
NYC Food Standards
CACFP Standards
See DOE section
New York City Health Code Article 81

**Human Resources Administration:**
180 Water Street, New York, NY 10038

**Mission**
“Provides temporary help to individuals and families with social service and economic needs to assist them in reaching self-sufficiency. HRA serves more than 3 million New Yorkers through essential and diverse programs and services that include: temporary cash assistance, public health insurance, food stamps, home care for seniors and the disabled, services for victims of domestic violence, adult protective services, HIV/AIDS support services and child support enforcement.”²¹

**Emergency Food Assistance Program Soup Kitchens**

**System Parameters**
Emergency Food Assistance Program (EFAP) is a division of NYC Human Resources Administration, supplying commodity foods to soup kitchens and food pantries.
EFAP supplies food to 121 soup kitchens

**Meal Service**
Soup kitchens accept food from HRA/EFAP but plan and execute meal service autonomously
Number of Meals Served Annually
3,291,027

City Expenditures
Total EFAP budget $9.5 million.
$855,000 went to soup kitchens

Additional Sources of Meal Financing
Private donations and individual soup kitchen fundraising

Regulatory Environment
NYC Food Standards
New York City Heath Code Article 81

Procurement
DCAS manages procurement twice yearly

HIV/AIDS Services Administration

System parameters
HRA/HASA provides “intensive case management and assistance in applying for public benefits and services, including: Medicaid, Supplemental Nutrition Assistance Program benefits, cash assistance, emergency transitional housing, non-emergency housing, rental assistance, home care and homemaking services, mental health and substance abuse screening and treatment referrals, employment and vocational services, transportation assistance, and SSI or SSD application and appeal.” There are 72 congregate housing sites across the five boroughs. Meals and snacks are served by 48 transitional and permanent congregate housing sites.

Meal Service
Meals and snacks are served by some HASA housing providers in transitional and permanent congregate housing settings. Food procurement and service is decentralized and is highly variable across sites. There is no requirement that providers serve food.

Number of Meals Served Annually
576,939

Additional Sources of Meal Financing
State - Local Assistance
Federal - Housing Opportunities for Persons with AIDS (HOPWA) program, federally funded, administered by NYC DOHMH

Regulatory Environment
NYC Food Standards
Procurement
Decentralized purchasing

Regulatory Environment
NYC Food Standards (except where exceptions apply)
New York City Health Code Article 81

Procurement
Decentralized purchasing
References and Notes

1. New York City Department of Education. Homepage. 2014. Available at: http://schools.nyc.gov/default.htm
2. From City council finance division briefing paper, hearing on FY2014 budget.
3. IBO analysis
6. Dual eligible centers are those where certain percentages are present of children who are eligible for Head Start, those who are eligible for subsidized child care, and those who are eligible for both.
8. Some of ACS's Early Learn Programs housed in public or parochial schools may be receiving meals via food service that is reimbursed through the USDA National School Lunch Program, rather than CACFP.
13. There are a wide variety of types of places where people in the corrections system eat, depending on the facility. Larger congregate areas for eating are one of these types.
20. New York City Department of Parks and Recreation. About the New York City Department of Parks and Recreation. New York City Department of Parks and Recreation. n.d. Available at: http://www.nycgovparks.org/about

This Supplement is part of: